

Vice Chair's Report on Health, Care & Wellbeing Forum held at The Hub Tuesday 12 April 2016

1. Chair of the Forum, Leigh Vallance, welcomed everyone. She advised that Thaira Qureshi was retiring & thanked her for all her work.
Apologies were given & the previous meeting Minutes were accepted as a true record.
2. There was a presentation on **Acute Care Pathway Redesign, One Year On**.
Bolton, Salford & Trafford areas are covered by Pathway and feedback was given on the last few years. Working hours have increased to offer their service to 8pm and open weekends.
Their service is centred on home-based treatment, help & access & is geared to all adults 16+ years.
Woodlands Care Unit has now opened. This is a purpose built unit & is working better in treating people at home.
A PHT – Physical Health Tool has been introduced to check a person's health. Recovery is much quicker, particularly for older adults.
Savings of 1.5m has to be found over 2 years i.e. 2014 – 2016. Redesign is ongoing without losing staff.
3. **Feedback & Updates:**
 - i) Thaira Qureshi gave on Health & Wellbeing & Bolton CVS.
Bolton CVS are going through a re-structure due to funding cuts & details to be announced 1 May.
 - ii) Hannah Carrington of Bolton CCG gave a brief talk, requesting examples of patient stories.
She advised there is a new website: www.boltonccg.nhs & asked that we take a look.
Audiology re age related hearing loss is being reviewed.
Locality Plan has been set up by Bolton CCG called 'I'm Making a Difference' i.e. NHS pledge what they can do for residents, but residents also need to pledge what they can do. 'Pledges' can be simple and she handed out 'Pledge' cards for anyone to complete. See www.letsmakeitbolton.co.uk for more information.
 - iii) Barry Glasspell of Bolton Council explained the recommissioning of elderly care homes.
The Devolution Strategy was to be signed off the next week.
Asset-based community development is still ongoing.
Bolton Council, along with Morrisons Supermarket are working with Bolton Steam Museum in Halliwell to encourage more visitors.
A social interaction group for people with learning difficulties e.g. autism, meets at the Leisure Centre in Brazley, Horwich on Tues & Thurs evenings each week. There is a charge of £5 per person. At present it is called 'First Direction' but is soon to change its name.
 - iv) Leigh Vallance spoke for Bolton NHS Foundation Trust Hospital. She said that calls for out of hours doctors previously directed to 11 will now be directed to Bardock & this should work better.
There are 50m in planned deficiencies by the government.
Bolton is on the top 10% of deprivation, so funding should remain the same.
Transport for patients is a big issue and needs to be sorted – this is on-going.
4. Keith Armstrong gave a presentation on **Bolton town centre Chaplaincy Services**. He explained what they do i.e. 'listening' to those who work in the town centre, available to people of all faiths & none.
What they do & how their management team go about their work with funding, training & the support of Bolton Council via Councillor John Walsh. There are 7 chaplains to cover areas of Bolton.
At Easter they organised an Easter egg hunt. 9 shops in the town centre took part and they posted pictures of coloured eggs in the shops. People were given sheets showing the egg pictures & they had to write down in which shops they found the eggs. Anyone could join in. There were no collections as this was a 'giving' day.
They participate in events to support local people and promote the work of the chaplaincy. He said Bolton were fortunate to have the CVS and gave praise to the work they do.
Keith advised that they are producing a new booklet in which there are still 2 pages to complete. He requested details of contacts to signpost any organisations wishing to be included.

5. John Inman, the Project Co-ordinator of Age UK Bolton gave an interesting presentation on **Overview on Home from Hospital Service.**

He explained the charity worked on behalf of people 50+ years across Bolton & has over 300 volunteers. He asked that more people become either unpaid volunteers or take up paid work with the charity.

There is an epidemic of loneliness.

He went on to say that because we are living longer, the challenges are greater, older people rely more on GP practices, hospitals, where they often stay longer once admitted, re-admissions in 30 days cost the NHS £2.2bn & the numbers re-admitted have risen 88% in the last 10 years.

A Home from Hospital Service scheme was launched in December 2014. This service is based at Bolton Hospital, is free for 6 weeks and is manned by 4 staff (2 full time, 2 part time), 1 student and a small team of volunteers. He has a list of eligibility criteria e.g. must be a Bolton resident aged 65+, live alone or are the main carer for another, be an in-patient or attendance at, or recently discharged from, Bolton NHSFT hospital. If personal care required, the person must have a home care package in place or a carer at home.

This service was in operation 11am-4pm Mon to Fri but has now been extended to include Sat & they also now have a Support Worker.

John gave practical examples of what they do & can arrange and/or assist in doing so.

6. AOB:

Bimpe Kuti Lecturer in Health at the University of Bolton explained that they are looking for people/groups to contact her with a view to becoming involved in their new teaching programme 'Patient and Carer Involvement Initiative'.

To share experiences, advise on the work they or their organisations do, to support their teaching, to be involved in the interview of new candidates as care givers and to give coaching to healthcare professionals.

After the meeting, she handed out her contact business card & spoke to several people, including Roselle, BAAS Vice Chair. We discussed BAAS becoming involved and when Roselle explained that she and our Chair, Graham Heywood had given several presentations along these lines during 2015 & 2016 to healthcare professionals and carers, Bimpe was very enthusiastic that our organisation discuss involvement in their initiative.